VPN: Installing and using VPN on an iPad

Article: KB0011171  Created: 2013-11-18  Last modified: 2016-08-29 22:12:56

VPN (Virtual Private Network) is software that provides password-protected access to NYU's network (NYU-NET) and Internet services from an off-campus location that is as secure as being connected directly to NYU-NET on campus. VPN is required to access some secure NYU services when using a computer outside NYU-NET.

Installing AnyConnect on an iPad

To install the Cisco AnyConnect Secure Mobility client for Apple iOS from the Apple App Store:

1. Open the App Store on your iPad.
2. Select Search.
3. In the Search Box, enter "anyconnect" and tap cisco anyconnect in the Suggestions list.
4. Tap AnyConnect.
5. Tap Free, then INSTALL APP.
6. Select Install.

Setting up AnyConnect

1. Tap the Cisco AnyConnect Secure Mobility Client icon.
2. A confirmation window will open asking if you want to enable this software. Tap OK to accept.
3. Tap Add VPN Connection in the AnyConnect home screen.
4. Tap Description to enter a unique name for the connection entry (e.g., "NYU AnyConnect VPN").
5. Tap Server Address and type the appropriate server address for your location (the text in bold, below) into the text box.
   Note: Some of the below server addresses were updated in March 2014. Be sure to use the exact addresses listed below.
   - New York and NYU global sites not listed below: vpn.nyu.edu
     (Note: The above address can be used at all NYU sites, but the below addresses are more efficient when used to access local resources.)
   - Abu Dhabi: vpn.abudhabi.nyu.edu
   - Berlin: vpn.berlin.nyu.edu
   - China:
     - Inside mainland China: vpn-ct.shanghai.nyu.edu
     - Outside mainland China: vpn-ce.shanghai.nyu.edu
   - Florence: vpn.florence.nyu.edu
   - London: vpn.london.nyu.edu
   - Prague: vpn.prague.nyu.edu
   - Sydney: vpn.sydney.nyu.edu
   - Tel Aviv: vpn.telaviv.nyu.edu
6. Tap Save.

Establishing a VPN connection

Each time you want to connect to NYU-NET using the AnyConnect VPN client, follow these steps:

1. Tap the Cisco AnyConnect Secure Mobility Client icon.
2. Under "Choose a connection," tap the name you entered into the description during your initial setup (above). AnyConnect will reposition the check mark next to the connection entry.
3. Tap ON next to "AnyConnect VPN."
4. Enter your NYU NetID and password (http://www.nyu.edu/it/netid/) in the "Username" and "Password" fields, then tap Connect.
5. If the connection is successful, the "Status" section will display the word "Connected") and the VPN icon will appear in the Status Bar.

**Ending a VPN connection**

When you are ready to terminate your VPN connection, follow these steps:

- Tap the Cisco AnyConnect Secure Mobility Client icon.
- Tap ON next to "AnyConnect VPN" to toggle it off.

For additional support information, please contact the IT Service Desk (http://www.nyu.edu/it/servicedesk) or consult Cisco's AnyConnect support documentation (http://www.cisco.com/en/US/docs/security/vpn_client/anyconnect/anyconnect30/user/guide/ipad-ugac-ios.html#wp176437).