VPN: Installing and using VPN on an iPhone

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VPN (Virtual Private Network) is software that provides password-protected access to NYU's network (NYU-NET) and Internet services from an off-campus location that is as secure as being connected directly to NYU-NET on campus. VPN is required to access some secure NYU services when using a computer outside NYU-NET.

Installing AnyConnect on an iPhone

To install the Cisco AnyConnect Secure Mobility client for Apple iOS from the Apple App Store:

1. Use your iPhone to navigate to the App Store. If you can't find the App Store on your phone, touch your finger to the screen and drag down to reveal the Spotlight search field, type App Store, then click the App Store icon to open it.

2. Select Search.
3. In the Search Box, enter "anyconnect" and tap cisco anyconnect in the Suggestions list.
4. In the results screen that opens, click the cloud icon next to the Cisco AnyConnect app to download it.

Setting up AnyConnect on an iPhone

1. When installation is complete, click the OPEN button. Or, if you've exited the installation screen, find and tap the AnyConnect icon.

2. A confirmation window will open asking if you want to enable this software. Tap OK to accept.
3. Tap Add VPN Connection in the AnyConnect home screen.
4. Tap Description to enter a unique name for the connection entry (e.g., "NYU AnyConnect VPN").
5. Tap Server Address and type the appropriate server address for your location (the text in bold, below) into the text box.
   
   Note: Some of the below server addresses were updated in March 2014. Be sure to use the exact addresses listed below.
   
   - New York and NYU global sites not listed below: vpn.nyu.edu
   - Abu Dhabi: vpn.abudhabi.nyu.edu
   - Berlin: vpn.berlin.nyu.edu
   - China:
     - Inside mainland China: vpn-ct.shanghai.nyu.edu
     - Outside mainland China: vpn-ce.shanghai.nyu.edu
   - Florence: vpn.florence.nyu.edu
   - London: vpn.london.nyu.edu
   - Prague: vpn.prague.nyu.edu
   - Sydney: vpn.sydney.nyu.edu
   - Tel Aviv: vpn.telaviv.nyu.edu
6. Tap Save.

Establishing a VPN connection on an iPhone

Each time you want to connect to NYU-NET using the AnyConnect VPN client, follow these steps:

1. If not already open, tap the Cisco AnyConnect Secure Mobility Client icon.
Ending a VPN connection on an iPhone

When you are ready to terminate your VPN connection, follow these steps:

1. Tap the Cisco AnyConnect Secure Mobility Client icon.
2. Tap ON next to "AnyConnect VPN" to toggle it to "OFF".
3. When the connection is successfully terminated, the "Status" section will display the word "Disconnected" and the "VPN" icon will no longer appear in the Status Bar.

For additional support information, please contact the IT Service Desk (http://www.nyu.edu/it/servicedesk) or consult Cisco's AnyConnect support documentation (http://www.cisco.com/en/US/docs/security/vpn_client/anyconnect/anyconnect30/userguide/iphone­ugac­ios.html).