UDW+ TIPS AND TRICKS

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This friendly email newsletter provides all UDW+ users with helpful UDW+ Tips and Tricks for more efficient and easy system use.

NEW UDW+ CLIENT

Some find it cumbersome to keep track of browser versions, or prefer not to downgrade to Firefox 15. To address this, the Decision Support Group worked closely with ITS to create a special NYU UDW+ only browser called the "UDW+ Client". This provides an easy-to-install and easy-to-use browser that has been configured for UDW+.

To install the new browser, please follow the below links:
UDW+ Client for PC
UDW+ Client for Mac

When finished, the UDW+ icon will be located on your desktop.

For additional details about the UDW+ Client, including other system requirements, click here.

SETTING DASHBOARD/REPORT FAVORITES

Do you have a dashboard page or report that you view more often than others? If so, you can add it to your Favorites list for quicker and easier access each time you login to UDW+.

1. Go to the Dashboard page/report that you wish to add to your Favorites list.
2. In the Global Header, select "Favorites" and then click to "Add to Favorites".
3. The selected page/report will now be available in your Favorites list. The next time you wish to open that page/report, simply click on "Favorites" and select it from the list.

UDW+ ARTICLES IN THE NEW NYU SERVICELINK

The new NYU ServiceLink contains a series of UDW+ related articles to address the most common questions/issus/requests. To find a UDW+ article, simply type-in "UDW+" in the search field. If you do not find an article that addresses your needs, let us know by submitting feedback directly.

The first ever UDW+ Ad Hoc Reporting Forum is scheduled for July 18th at 9:30am. We have invited all UDW+ ad hoc reporting users to this forum where they will get an opportunity to:
1. Hear about the reports that other schools/divisions have developed.
2. Participate in a collaborative environment where we can learn from each other.
3. Gain additional UDW+ ad hoc skills.

We have received an overwhelmingly positive response to this forum, and it's sure to be an exciting and informative event.

If you are a UDW+ ad hoc reporting user, this event should be on your Google calendar for July 18th (kindly RSVP if you haven't already done so). If the event is not listed in your calendar and you wish to attend, please let us know by replying to this email and we will be sure to invite you.
via ServiceLink or email askds@nyu.edu. Please also note that ITS is still working to improve some aspects of ServiceLink.

UDW+ DATA REFRESH SCHEDULE

As a kind reminder, please refer to the "UDW+ current as of" section on the top right of every dashboard page for the last refresh date and time. View the UDW+ FAQ for further details and to view a data refresh schedule for all of the Global sites.