Renewing an Account

Prerequisite
First, you need a working NetID (NYU Home Page).

Submit an Account Renewal Request

To enlarge the screenshots below, click it.

1. Open your browser.
2. Open the web page of NYU High-Performance Computing (HPC) account management site, IdentityIQ (IIQ), https://iiq.home.nyu.edu/identityiq
3. Login with your NetID and password.

4. When you log into IIQ you will see a screen like the image below. Click “Request HPC Account”.

NOTE: If your HPC Account is due for renewal you will get an update on your dashboard which will suggest you fill out a form given in the “Latest forms” widget for renewing your account.
5. You should see a form like this. Notice the **Select Faculty Sponsor** drop-down list. The selected person will need to approve your request as instructed below. **Normally it will be automatically filled with your previous sponsor.** If you are not a full-time NYU faculty member, you will need an NYU faculty member to sponsor your application. This is probably your thesis supervisor or NYU collaborator.

6. Hit submit, and the request will go to your sponsor to approve (if applicable), and your account will be created, usually within a day of being approved. You will be returned to the dashboard.

7. **(If you are not an NYU faculty)** Ask your sponsor to approve as instructed here [Approving Account Renewal](#).

8. **(Only minimum computing resource will be assigned to your account until you pass the online training!)** Pass our online training for more computing resources. [Dalma Training](#)

9. If you have any difficulties or questions, please contact us at [dalma.admins@nyu.edu](mailto:dalma.admins@nyu.edu)