1. **Purpose** – This page was created for users who have observed a discrepancy between what was expected to be seen and what was seen on the Departmental Metrics dashboard. To begin working to resolve the apparent discrepancy:

   1. First, check the explanation about the dashboard found in the metadata pages. You can get to the metadata for any Departmental Metrics dashboard by clicking on the Departmental Metrics dashboard tab.
   2. If the metadata does not help you in resolving the discrepancy, then please contact the Decision Support Group (DSG). A member of the DSG team will work with you and other appropriate NYU staff to reconcile or correct the difference.

2. **Fact Amounts** –

3. **Examples** –

4. **User Notes** – Please note that if it turns out that faculty or staff are miscategorized in the PeopleSync system, the DSG will not be able to correct the underlying data. In such a case, you will need to contact PeopleLink at 212-992-5465 or askpeoplelink@nyu.edu in order to correct the data in the source PeopleSync system. You can reach the DSG at 212-998-2900 or askdsg@nyu.edu. For more information about the DSG, click here.

5. **Additional Reports** –