Data Corrections

You’re on this page because you’ve observed a discrepancy between what you were expecting to see, and what you are seeing on the Departmental Metrics Dashboard.

To begin working to resolve the apparent discrepancy:

1. First check the explanation about the dashboard found in the metadata pages. You can get to the metadata for any Departmental Metrics dashboard page by clicking on the link labeled “About This Page” at the top of that page.
2. If the metadata does not help you in resolving the discrepancy, then it is time to contact the Decision Support Group (DSG). A member of the DSG team will work with you, and other appropriate NYU staff, to reconcile or correct the difference.

You can reach the DSG either by phone (x8-2900) or by e-mail (askdsg@nyu.edu). For more information about the DSG, please click here.

Please note that if it turns out that faculty or staff are miscategorized in the PeopleSync system, the DSG will not be able to correct the underlying data. In such a case, you will need to contact PeopleLink (phone x2-5465 or e-mail askpeoplelink@nyu.edu) to correct the data in the source PeopleSync system.