Wikis Help Guide

Welcome to the New and Improved

WIKIS HELP GUIDE

Training and Support Contact Information

This guide features getting started information, highlight videos, and support information.

For additional questions, email: askits@nyu.edu or call 212-998-3333.

For additional Training and step-by-step tutorials, visit Atlassian University.

For Faculty Consultations, visit the NYU Digital Studio.

The NYU Wikis Service Team is extremely excited about the recent upgrade to Confluence 5.6.

New features include the following:

- **Global Create.** One button to rule them all.

  Create content from anywhere in Confluence by clicking 'Create' from the global header. Choosing templates and page location has never been this easy.
- **Space Sidebar.** Search less, find more.

  Create shortcuts to important pages and external links so they are just a click away. Navigate to child pages and recent blog posts with ease.
- **Recently Viewed.** Save your memory.

  Quickly accessible and insanely useful. Instantly find the page you were looking at yesterday. Type 'g' then 'r' to find it even quicker - you don't even need your mouse.
- Introducing Blueprints

  Blank pages are a thing of the past. Choose 'Create' and select a blueprint.

  - Create meeting notes, shared file lists, requirements documentation and more.
  - View blueprint pages and summary information on special index pages.
  - Customize blueprint templates to make each blueprint do exactly what you need.

POPULAR ARTIC

- **Creating Content**
- **Working with Blueprints**
- **Sharing Content**
- **Levels of permission**
- **Organizing Content**
- **Managing Changes and Notifications and Tasks**
- **Working with Macros**
- **Searching Confluence**

GETTING START

CREATE

- Creating Content
- Adding a page or a blog post
- Working with Blueprints
- Location of the new page
- Using an undefined link to create a page later
- Other ways to create a page
- Creating Beautiful and Dynamic Pages
- Working with Templates
- Working with the Office Connector
- Importing Content Into Confluence

TRACK

- **Managing Changes and Notifications and Tasks**
- Making yourself a watcher of pages or spaces
- Requesting other notifications
- Tracking updates by specific people
- Managing your notifications
- Using Confluence RSS feeds
- Subscribing to Email Notifications
- Working with Tasks

SHARE

- Sharing Content
- Levels of permission
  - Space permissions
  - Page restrictions
- More information
  - How do space permissions and page restrictions work together?
  - How do space permissions and page restrictions affect links?
- Likes and Popular Content
- User Status Updates
- Using Mentions
- Emailing a Page
- Commenting on pages and blog posts
- Printing Confluence Pages
- Exporting Confluence Pages and Spaces to Other Formats

MACROS

- Working with Macros
- Adding a Macro to your Page
- Confluence macros

ORGANIZE

- Organizing Content
- Changing the Sequential Order of Pages
- Working with Pages
- Working with Blog Posts
- Working with Spaces
- Working with Confluence Labels
- Working with Favorites
- Working with Attachments

SEARCH

- Finding pages and blog posts
- More about the sidebar
- Collapsing the sidebar
- Where does Confluence put your pages and blog posts?
- Can you change the location of a page?
- Can you change the location of a blog post?